Frequently Asked Questions About Carpet

What is ounce weight?
Ounce weight is a measure of the amount of fiber in a square yard of carpet. The higher the number, the more fiber is used in the construction of the carpet. Most builder’s grade carpets are around 25 ounces; anything 50 ounces and up is considered a very plush carpet. Ounce weights max out at around 80 ounces.

Which carpet will wear the best?
Nylon & Triexta fibers are the best wearing fibers. These fibers are resistant to matting and crushing, therefore reducing your chances of seeing a wear pattern in your carpet. Regardless of fiber, look for cut pile carpets that are tightly twisted and dense (fibers very close together.) The best wearing Berbers are nylons that are firm and dense.

Which carpets clean up best – especially with children and pets?
Solution dyed nylon, olefin (also known as polypropylene) and Triexta. These fibers can be cleaned very aggressively without damage to the carpet.

Will my seams be noticeable?
There is no such thing as an invisible seam. Some carpets show seams more easily than others, for example, Berbers and light colored cut piles.

What is the difference between saxony, textured, frieze and Berber carpet?
Saxony, textured, and frieze are all types of cut pile carpets. Saxony is a very formal carpet that shows footprints easily. Textured carpets are tightly twisted to minimize footprints. Friezes are even more tightly twisted; the fibers actually bend over themselves. Berbers are carpets that are looped.

What pad choices do I have? Is it true that it is better to upgrade the pad and not the carpet? Do I have to replace my pad?
There are three main types of pad: rebond foam, rubber cushion and fiber pad. Think of the pad as the shock absorber of your carpet. The better the pad, the longer before the carpet begins to show wear. You don’t have to replace your pad, but your product warranty is usually made void. People also replace their pad for hygiene reasons.

Is there a carpet that does not show footprints?
Only a commercial loop carpet or a very low, tight Berber will not show footprints. Textured carpets, friezes, and loose Berbers will only minimize footprints. Also, heavy furniture leaves indentations in all carpets.

What kind of pad is included in the installed price?
Cut pile carpet prices include a 7/16” 8 lb. rebond pad. Berber, print carpets, and cut-and-loop carpet prices include a 3/8” 8 lb. rebond pad. Pad upgrades are also available. Be sure to ask your Design Consultant to show you samples of a variety of pads so that you are making an informed decision.

What is the difference between nylon, polyester and olefin?
Nylon is the most commonly used fiber for carpet in the industry and is regarded as the most durable. Nylon offers excellent comfort and vibrant colors. Nylons are not inherently stain resistant but are treated for improved stain resistance. Solution dyed nylons do offer superior stain resistance but come in more limited color lines. Triexta, a new fiber by Dupont, offers the wear advantages of Nylon plus is a more stain resistant fiber. Olefin, also known as polypropylene, is the most stain resistant fiber. Polyester is greatly improved from the polyester you remember from the 1970’s. Polyester offers exceptional softness, making it ideal for thick cut piles. Polyester is also naturally stain and fade resistant. It has excellent color clarity, color retention, strength, and abrasion resistance. Carpets made from polyester are easily cleaned. Olefin and polyester tend to be less costly than nylon. Nylon is available in both cut pile and Berber construction, polyester is primarily available in cut pile styles, and olefin is used exclusively in loop carpets.

What is included in installation? Do you move furniture?
Most of our carpet prices include removal and disposal of your existing carpet and pad, the installation of the new carpet and pad, and moving your furniture. However, we do charge extra for moving extremely large items such as pianos, big screen televisions.
and large entertainment centers. There are also stair charges for installation on steps. This will be discussed during your in-home estimate.

**Why do you price by the square foot and not by the yard?**
Most people do not know how to figure square yardage but can easily determine the amount of square feet in an area. Square footage is simply the length multiplied by the width. For example, a 10’ x 10’ room is 100 square feet. If you want to know the square yard price, just multiply the square foot price by 9.

**What does an average house of carpet cost?**
In an average home of 1800 sq. ft. of carpeted space, with a 45 oz. nylon cut pile, the cost would run around $5000 to $5500 fully installed with standard pad.

**Which should I do first, paint or the new carpet?**
Most people paint first. However, if you paint first, no matter how careful we are, there will be some touch-up painting required after installation.